



To: All Florida Policy Issuing Agents of WFG National Title Insurance Company
From: WFG Underwriting Department
Date: April 22, 2021
Bulletin No.: FL 2021-06
Subject: DFS System Glitch

It has been brought to our attention that The Florida Department of Financial Services (DFS) has had a system glitch due to an update. That glitch wiped out ALL Agent in Charge information for each agent. DFS has instructed that all Florida title agencies manually re-enter the Agent In Charge information for their agency. This does not apply to attorney agents unless the attorney operates a corporate title agency.

Here are links to the DFS website to help guide you through the process.

Please log in to your agency's [MyProfile account \[dice.fldfs.com\]](https://dice.fldfs.com) and designate an agent in charge immediately.

To review Frequently Asked Questions we receive, please visit our [FAQ page \[myfloridacfo.com\]](https://myfloridacfo.com).

Additionally, our [MyProfile help page \[myfloridacfo.com\]](https://myfloridacfo.com) contains information on how to accomplish various tasks using MyProfile.

If you have additional questions, you may reach out to your WFG Florida Underwriting team for assistance.

Information Bulletins are designed to provide our agents with information we think will help in managing their business or just being better title professionals, but which does not rise to the level of being an underwriting mandate and are not within the scope of the agency agreement.